



# Alston & Bird LLP

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August 23, 2006

**Certificate**  
**AUG 31 2006**  
**of Correction**

Certificate of Correction Branch  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

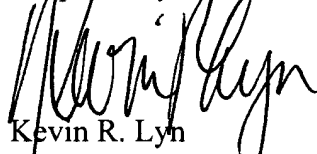
Re: United States Patent for *Method, System, And Computer Software Program  
Product For Analyzing The Efficiency Of A Complex Process*  
Application No. 09/742,719; Filed December 21, 2000  
Patent No. 7,020,619; Issued March 28, 2006  
Our File 043517/203984

Sir:

It is respectfully requested that a Certificate of Correction be issued for the above-identified patent, in accordance with 37 C.F.R. §1.322. This request is made in order to correct the mistakes incurred through the fault of the United States Patent and Trademark Office ("USPTO").

The mistakes appearing in the patent are set forth on the Certificate of Correction enclosed herewith, with an additional copy thereof and a postal card being enclosed in accordance with the present USPTO practice.

Respectfully submitted,

  
Kevin R. Lyn  
Registration No. 42,818

KRL:mf  
Enclosures

LEGAL01/13014621v1

AUG 31 2006

# UNITED STATES PATENT AND TRADEMARK OFFICE CERTIFICATE OF CORRECTION

PATENT NO. : 7,020,619 B2  
DATED : March 28, 2006  
INVENTOR(S) : Thompson

Page 1 of 2

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Title page,  
ABSTRACT, Item (57),  
Line 3, "pro" should read --are--.

Column 16,  
Line 5, "Further" should read --further--;  
Line 6, "far" should read --for--;  
Line 7, "an" should read --on;  
Line 56, "lime" should read --time--.

Column 17,  
Line 66, "For" should read --for--.

Column 18,  
Line 23, "Lime" should read --time--;  
Line 37, "us" should read --as--;  
Line 38, "rev" should read --for--;  
Line 66, after "cost" cancel ",,".

Column 19,  
Line 10, after "device" cancel ",," ;  
Line 29, "lime" should read --time--.

MAILING ADDRESS OF SENDER:

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FORM PTO 1050 (REV. 3-82)

PATENT NO. 7,020,619 B2

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Column 20,

Line 28, "die" should read --the--.

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